

The objective of this page is to inform you how we at Friendshifts take your privacy seriously and manage your data in accordance with the European Union's General Data Protection Regulation (GDPR).

What is GDPR?

The General Data Protection Regulation (GDPR) is a legal framework that sets guidelines for the collection and processing of personal information from individuals who live in the European Union (EU). ... The GDPR mandates that EU visitors be given a number of data disclosures.

What data are personal information?

On this page we use 'data' to refer to any personal information we collect about you, such as your name and email address.

Our commitment to you

- We promise to respect any personal data you share with us and will always store this information securely.
- We will only use your personal data to provide the services you have requested and communicate with you in the ways you have agreed to.
- We will never sell or share your personal data to other organisations to use for their own purposes, unless required to do so by law.
- You can change or withdraw your consent for us to hold your personal data at any time. To do so, please use the contact details at the bottom of this page.

How we protect your personal information?

We've implemented physical, technical and organisational measures to protect your data, both on- and off-line, from improper access, use, alteration, destruction and loss.

The data we collect will only be accessible by staff and volunteers who have been granted explicit permission to access the information. Online data is password-protected and stored on secure servers.

We keep your information only for as long as is reasonable and necessary for the purposes you have shared it with us.

What information do we collect?

When you donate to us, you are asked to provide your name, postal address, email address, phone number and payment details. Under Article 6(1) of GDPR, the lawful bases for us processing your data are consent and legal obligation. We will store your data for six years after the end of the tax year in which your last donation was made, for tax purposes only.

At our website www.friendshifts.org no personal information nor IP numbers are tracked. The website does not use tracking cookies nor statistical cookies. No information is registered when you visit our website.

At the website you can fill in a contact form. We will only keep information you have left yourself at this form. If you have an objection against storage of these personal information you can contact us. We will then delete your information.

Changes in privacy notice

We keep our privacy notice under regular review and will place any updates on this webpage.

If you would like to know what information we hold about you, would like to update or remove any information we hold about you, or have any questions or concerns regarding our privacy notice or our processing of your personal information, please contact:

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